

## Ratepayer Assistance

Governor Inslee has issued [Proclamation 20-23](#), pertaining to Utility Ratepayer Assistance and Preservation of Essential Services. The Northeast Sammamish Sewer and Water District (NESSWD) is committed to keeping our customers connected to essential services during the COVID-19 pandemic emergency. If you are experiencing hardship as a result of the COVID-19 pandemic, you may be eligible for support, including long-term payment arrangements or bill assistance. This Proclamation does not relieve customers from the obligation to pay for utility services.

We will not be disconnecting customers due to late payments at this time and will be suspending late fees. If you need to make payment arrangements, please contact the office at 425-868-1144. We also have a list of organizations who may help with financial assistance.

<b><u>Organization</u></b>	<b><u>Web Site</u></b>	<b><u>Phone Number</u></b>
Hopelink	Hopelink.Org	425-869-6000 (Redmond) 425-943-7555 (Bellevue)
Issaquah Community Services	Issaquahcommunityservices.org	425-837-3125
Mary Queen of Peace	mqp.org	425-391-1178
Salvation Army	salvationarmyusa.org	425-452-7300 (Bellevue)
St. Vincent De Paul – St. Joseph Catholic Church	sjcissaquah.org	425-392-5516
Washington State Depart. of Social and Health Services	Washingtonconnection.org	1-877-501-2233
King County Veterans Program	kingcounty.gov/veterans	206-477-8282
King County Community Information Line		211

NESSWD is providing this list of community service agencies that may be able to assist you during a financial hardship. NESSWD is not affiliated with any of these agencies, therefore our staff has little or no information regarding what assistance, if any, may be available to you. This list is compiled by NESSWD staff to provide our customers with possible resources, it is not necessarily all inclusive and agencies and resources may change without notice.